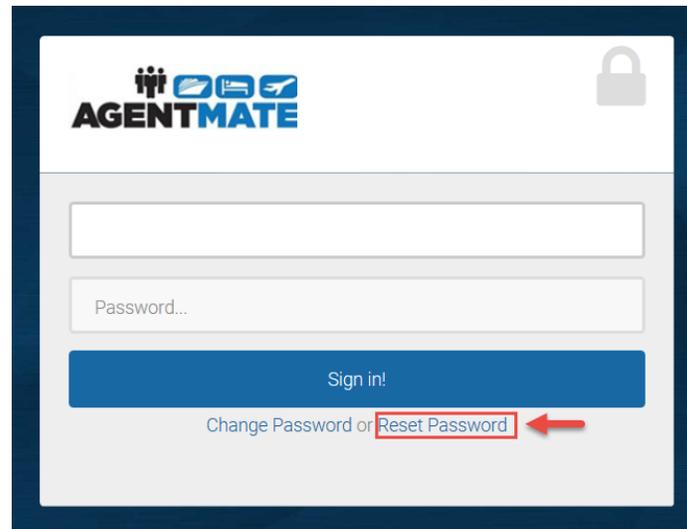


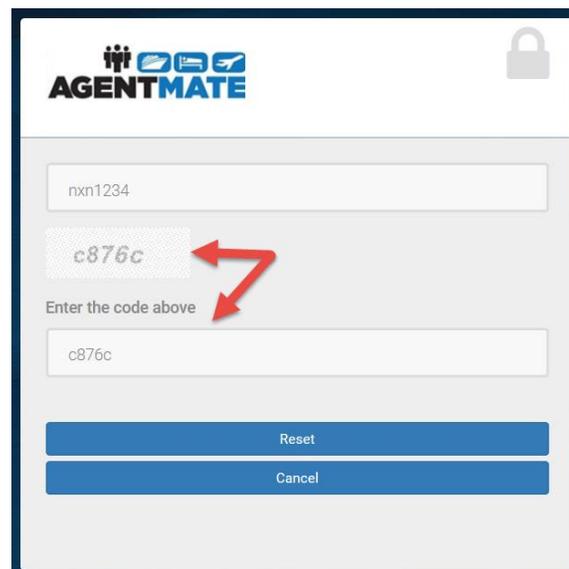
RESETTING PASSWORD

When you are ready to **reset** your password – click on [Reset Password](#)
Do not click on Change Password



The screenshot shows the AGENTMATE login interface. At the top left is the AGENTMATE logo with icons for a person, a smartphone, a laptop, and an airplane. At the top right is a lock icon. Below the logo is a text input field. Underneath is a password input field labeled "Password...". A blue "Sign in!" button is centered below the password field. At the bottom, there is a link that says "Change Password or **Reset Password**", where "Reset Password" is enclosed in a red box and a red arrow points to it from the right.

A popup screen will appear with a special code to verify your identity.
Enter your Username NXN1234 (ex)
Type in code as it appears
Click **Reset**



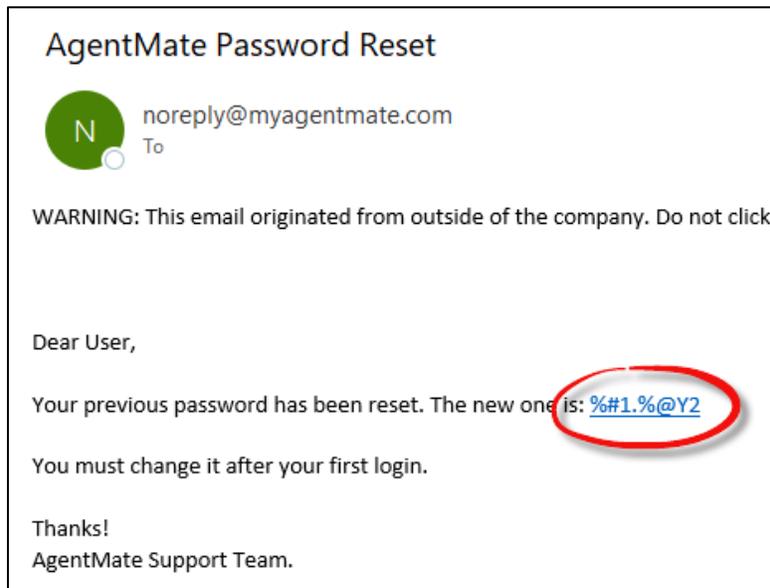
The screenshot shows a verification popup screen. At the top left is the AGENTMATE logo with icons for a person, a smartphone, a laptop, and an airplane. At the top right is a lock icon. Below the logo is a text input field containing "nxn1234". Underneath is a code display area showing "c876c" with a red arrow pointing to it from the right. Below the code display is the text "Enter the code above". Underneath is another text input field containing "c876c". At the bottom, there are two blue buttons: "Reset" and "Cancel".

Have questions? Contact Member Services
US Members 1-800-949-6410 – Canada Members 1-866-499-9989

You will receive your password by EMAIL.

Password will be emailed from noreply@agentmate.com

Subject: AgentMate Password Reset

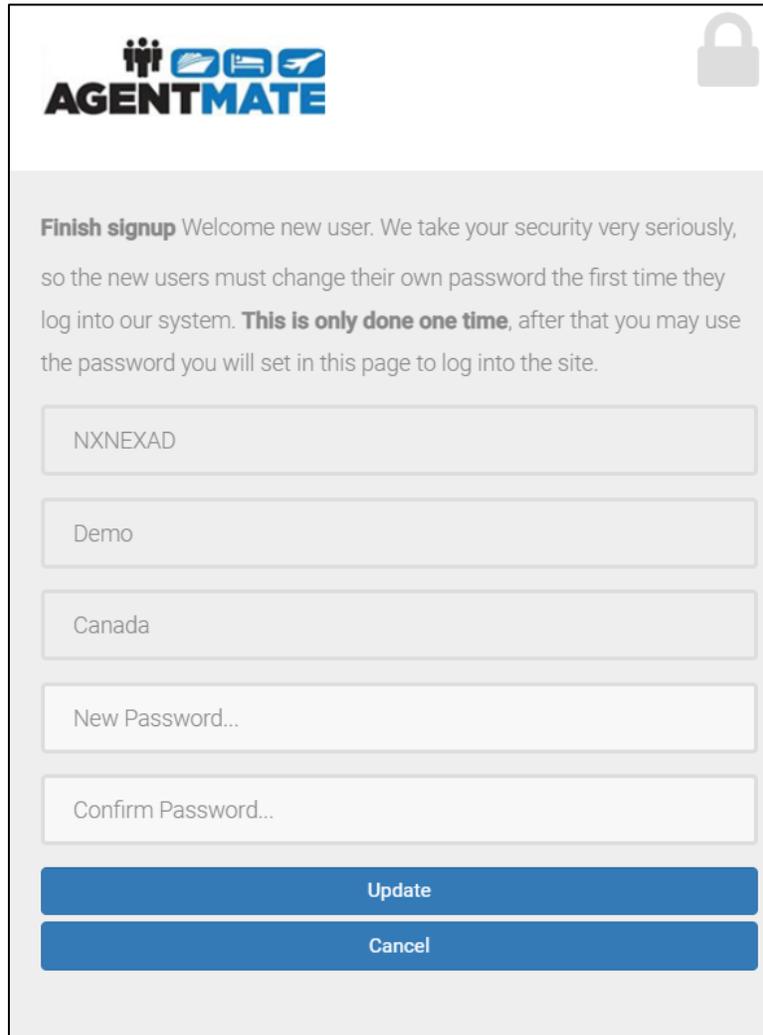


Enter your Username NXN1234 (ex)

Copy and paste this temporary password into **Password** field

The image shows the AgentMate login interface. At the top left is the AgentMate logo, and at the top right is a lock icon. Below the logo is a text input field for the username. Underneath that is a password input field with the placeholder text "Password...". A blue "Sign in!" button is positioned below the password field. At the bottom of the form, there is a link that says "Change Password or Reset Password".

Have questions? Contact Member Services
US Members 1-800-949-6410 – Canada Members 1-866-499-9989



The screenshot shows the AGENTMATE password update interface. At the top left is the AGENTMATE logo with icons for a person, a plane, a suitcase, and a passport. At the top right is a lock icon. The main text reads: "Finish signup Welcome new user. We take your security very seriously, so the new users must change their own password the first time they log into our system. **This is only done one time**, after that you may use the password you will set in this page to log into the site." Below this are five input fields: "NXNEXAD", "Demo", "Canada", "New Password...", and "Confirm Password...". At the bottom are two blue buttons: "Update" and "Cancel".

Create a **new password** using the password requirements below.

Enter password again in the **Confirm Password** Field

Click **Update**

Password Requirements:

- 8 or more characters
- Must have 1 capital letter, 1 lower case letter, 1 number, and 1 symbol
- Example: **AsdF123\$a**

A message will display stating your password has been successfully updated.

Your logon screen will appear

Enter your Username NXN1234 (ex)

Enter New Password.

Have questions? Contact Member Services
US Members 1-800-949-6410 – Canada Members 1-866-499-9989